



# JOB DESCRIPTION

## Barista Full / Part-time

Woodcock Cycle Works Inc.  
433 St. Mary's Rd.  
Winnipeg, MB  
R2M 3K7

### Here's what you need to know:

We're Winnipeg's only bike shop cafe. Nestled in central Canada's biggest bike retailer, we'd say we've got a pretty cool job. We serve cyclists, adventurers, friends and family, and even just average joes from down the street. We built our business on passion, and that's what keeps our customers coming back for quality beverages, made from scratch, using traditional methods and world-class equipment.

We're looking for people with an interest in coffee and cafe culture, and those who want to share that interest through outstanding customer service, in-depth product knowledge and a friendly smile. You don't need to be a cyclist to fit in here, but you might have to endure some shop talk.

### Here's what we're looking for:

***Must drink coffee.***

This might seem obvious, but we value your taste. We often sample coffee from different brands and regions. Our baristas love the the taste of coffee as much as they love the culture.

***Previous barista experience is valuable, but not necessary.***

Training from the ground up gives us the ability to teach any level of coffee lover by our standards, whether it's your first barista gig or you've got years of experience.

***Strong customer service and communication skills.***

Customer interaction is part of the job. You'll build relationships with regulars and learn their tastes, all the while providing expert advice.

***Efficient and self-motivated.***

Often our baristas manage the cafe on their own, which means you'll need to navigate multiple transactions at once, prioritizing your time effectively.

***Willingness to learn.***

Our cafe is growing and we want you to grow with it. Often this means being open to adopting new training standards and attending coffee knowledge seminars as a team.

## Here's what you'll be responsible for:

- Serving hand-made drinks to our strict standards and specific customer requests.
- Maintaining a high level of cleanliness and organisation in both customer and work spaces.
- Managing cash float and tablet-based point of sale software.
- Calibrating equipment to appropriate output settings based on product quality testing.
- Keeping informed in relevant industry news, including equipment updates and brew methodology.
- Engaging in friendly dialogue with customers in a genuine and professional manner.
- Opening and closing duties.

Woodcock Cycle Works offers competitive wages and a generous employee discount program. Become a part of our great team by sending a *cover letter* and *resume* to:  
[info@yellowdernycfe.com](mailto:info@yellowdernycfe.com)